

Digital Body Language

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Synopsis

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inLanguage	english

This program is read by the author.
The definitive guide to communicating and connecting in a hybrid world.
Email replies that show up a week later. Video chats full of “oops sorry no you go” and “can you hear me?!”. Ambiguous text-messages. Weird punctuation you can’t make heads or tails of. Is it any wonder communication takes us so much time and effort to figure out? How did we lose our innate capacity to understand each other?
Humans rely on body language to connect and build trust, but with most of our communication happening from behind a screen, traditional body language signals are no longer visible -- or are they? In *Digital Body Language*, Erica Dhawan, a go-to thought leader on collaboration and a passionate communication junkie, combines cutting edge research with engaging storytelling to decode the new signals and cues that have replaced traditional body language across genders, generations, and culture. In real life, we lean in, uncross our arms, smile, nod and make eye contact to show we listen and care. Online, reading carefully is the new listening. Writing clearly is the new empathy. And a phone or video call is worth a thousand emails.
Digital Body Language will turn your daily misunderstandings into a set of collectively understood laws that foster connection, no matter the distance. Dhawan investigates a wide array of exchanges—from large conferences and video meetings to daily emails, texts, IMs, and conference calls—and offers insights and solutions to build trust and clarity to anyone in our ever changing world.
A Macmillan Audio production from St. Martin's Press
“Good leaders increasingly need to nurture new sources of expertise and ideas beyond what they know to succeed and to be inspired. *Get Big Things Done* is just the guidebook for making the most use of your networks to spark change and meaning.” -- Beth Comstock, Former Vice Chair, GE
“As our interconnectedness grows, so does our collective responsibility to ask the hard questions.

Get Big Things Done reminds us not only that our action and inaction can have enormous consequences, but that we have the tools we need to tackle the world's biggest problems. It is both an inspiration and provocation to create the world we of which we dream. Buy this book for yourself and share with others who want to act now.â€• -- Jacqueline Novogratz, CEO of Acumen

Reader's comments

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